



## Quality Policy Statement

***Security Man Ltd are dedicated to the principle of never ending improvements in service quality and customer satisfaction.***

Our principal aim is to always supply to our customers professional security services that strive to not only meet but exceed agreed customer requirements and to comply with all other applicable requirements. We must also meet statutory and regulatory requirements.

We are ISO 9001:2015 certified and are fully committed to continual improvement of our Quality Management System. Quality is the fundamental consideration during any of our business practices and must not be compromised. At all times, Management and employees are responsible to comply with quality related protocol. They are encouraged to provide suggestions and constructive criticism to improve our policies, our security services, processes and procedures.

Customers are a key source of feedback related to our services and after sales service. This feedback is openly welcomed as it forms an important basis of continual improvement. Our service is tailored to our customer with specific assignment instructions being established to each customer needs and we must therefore endeavour, to the best of our ability, meet their requirements.

To achieve the aim of this quality policy statement, quality objectives are established, documented and communicated.

The policy is available to all interested parties upon request.

Authorisation:

A handwritten signature in black ink, appearing to read "Edward Opatka", is written over a light grey rectangular background.

Date: 01/09/2022